



Patient Financial Services
2700 W. Norfolk Ave., Norfolk, NE, 68701
Phone: (402) 371-4880 | Fax: (402) 844-8351
www.faith.health

Faith Health Plain Language Summary

Faith Health believes that medically necessary and emergency health care services should be accessible to all, regardless of age, gender, religion, cultural background, physical mobility or ability to pay. Faith Health is committed to providing health care services and acknowledges that in some cases the patient will not be financially able to pay for the services received.

Patients That Qualify For Financial Assistance

1. Faith Health determines whether you qualify for financial assistance based on your income and household size compared to the Federal Poverty Guidelines published annually by the U.S. Department of Health and Human Services.
2. Patients who are Uninsured or Underinsured and whose Yearly Household Income is less than or equal to 400% of the Federal Poverty Level (FPL) may qualify for financial assistance.
3. If you are eligible for financial assistance, you will not be charged more than amounts generally billed to patients who have health insurance and will be provided financial assistance based on a sliding fee scale comparing household income to FPL.
4. Faith Health may limit eligibility for financial assistance based on a patient's residency in relation to Madison County, NE, and other factors as set forth in the Financial Assistance Policy.
5. Please go to www.faith.health for a list of all physicians to determine whether a specific physician follows the Faith Health Financial Assistance Policy.

How To Apply

Faith Health encourages anyone that believes they may qualify for financial assistance to complete and submit a financial assistance application to Financial Counseling at Faith Health, 2700 Norfolk Avenue, Norfolk, Nebraska or electronically by e-mailing the application and supporting documentation to financial_counselors@faith.health.

A copy of the Policy and a financial assistance application may be obtained at no charge by going to the Faith Health's website, www.faith.health, or by visiting a Financial Counselor or Registration at 2700 Norfolk Avenue, Norfolk, Nebraska. The Policy and a financial assistance application may also be sent to you by mail free of charge by contacting Financial Counseling at (402) 371-4880.

Further Information & Assistance With Applying

If you have questions about financial assistance or need assistance with applying for financial assistance, you may contact Financial Counseling at 2700 Norfolk Avenue, Norfolk, Nebraska or by calling (402) 371-4880.

Spanish translated copies of this summary, the policy and a financial assistance application are available on the Hospital's website at www.faith.health, upon request from Financial Counseling at 2700 Norfolk Avenue, Norfolk, Nebraska or by calling (402) 371-4880.